

DEAR VISITORS OF SOENDA,

WE REGRET TO INFORM YOU THAT SOENDA FESTIVAL 2020 IS CANCELLED DUE TO THE EXTENDED MEASURES OF THE GOVERNMENT AGAINST THE COVID-19 OUTBREAK.

ALTHOUGH WE ARE EXTREMELY SAD ABOUT THIS, WE FULLY AGREE WITH THIS DECISION BECAUSE OF YOUR HEALTH AND SAFETY, AS WELL AS THOSE OF THE ARTISTS, CREW AND EVERYONE ELSE INVOLVED, IS OUR HIGHEST PRIORITY.

UNFORTUNATELY, RESCHEDULING THE FESTIVAL IS NOT AN OPTION. THIS WEEK ALL TICKET BUYERS (VIA EVENTIX AND TICKETSWAP) CAN EXPECT AN E-MAIL WHICH WILL CONTAIN ALL THE INFORMATION ABOUT THE REFUND PROCESS. YOU CAN EITHER CHOOSE TO RECEIVE A FULL REFUND OF THE TICKET COSTS (INCLUDING SERVICE FEE) OR TO EXCHANGE YOUR TICKET FOR A TICKET TO SOENDA FESTIVAL 2021, ON MAY 22ND.

WE WANT TO THANK YOU ALL FOR THE SUPPORT AND THE POSITIVE MESSAGES WE'VE RECEIVED SO FAR. IT IS TRULY HEARTWARMING TO SEE THAT IN DIFFICULT TIMES LIKE THESE, WE CAN COUNT ON THE UNDERSTANDING AND PATIENCE OF OUR COMMUNITY. WE WANT TO ASK YOU TO NOT SEND US ANY MESSAGES FOR THE TIME BEING, SO THAT WE CAN FULLY USE THIS TIME TO MAKE ALL THE ARRANGEMENTS ADEQUATELY.

A YEAR WITHOUT SOENDA FESTIVAL IS HARD FOR US ALL, BUT FOR NOW THE MOST IMPORTANT THING IS TO STAY SAFE AND HEALTHY.

TO EVERYONE THAT IS SUFFERING FROM THIS AWFUL VIRUS, ALL THE HEROES WORKING IN HEALTH CARE AND TO EVERYONE THAT IS CONTRIBUTING IN THEIR OWN WAY TO THE CURRENT FIGHT; WE WISH YOU A LOT OF STRENGTH AND LOVE.

STAY SAFE, STAY POSITIVE!

THE SOENDA TEAM